FAQ's

Q   I have more than 4000 characters in the box on Questionnaire 1. What should I do?

A   Please type "see attached" in the box and attach the text as a word document on the next page

Q   I can't log-in, it says invalid log-in

A   Have you activated your log-in by clicking on the link that was emailed to you?

If yes, then:

Please try closing your browser down, re-opening it and logging in again. If you are using Google Chrome, please try using a different browser

Q   I have logged in to the candidate portal and it is blank. What should I do?

A   Please try closing your browser down, re-opening it and logging in again. If you are using Google Chrome, please try using a different browser

Q   I have a fatal error! What should I do?

A   Please try closing your browser down, re-opening it and logging in again. If you are using Google Chrome, please try using a different browser